

Quickly and easily tailor your mobile devices to your needs.

Samsung Knox Customization Setup Service



You don't have time to physically configure every mobile device your team uses. So **Samsung Knox™ Configure, which lets you build configurations for your Samsung® devices, makes perfect sense. But you can increase your efficiency even further. With Knox Customization Setup Service, Samsung experts will help you put Knox Configure to work, so you can focus on what matters: growing your business.**

Properly configuring your mobile devices is key to harnessing their full potential. If you don't know exactly what features to enable or disable to support your team, Knox Customization Setup Service can help. Samsung experts will work one on one with you to understand your business needs. Together, we'll build the right configuration within Knox Configure, and help you deliver devices to your employees preconfigured.

The right devices, ready to go

Knox Customization Setup Service can speed deployment and help prevent time-consuming mistakes. Samsung understands the full capabilities of our devices and how to optimize your experience. Regardless of your team's technical skill with Android™, Samsung experts can help you get the most from your Samsung devices. It's a simple, four-step process.



Scoping

First, Samsung experts will scope the project by talking with your team to determine your specific device configuration requirements. They'll review a summary of the proposed solution before Samsung experts move on.



Configuration creation

Next, Samsung experts will develop the configuration and settings you need within your Knox environment. This service covers the configuration of a single instance. Some of the features they can set up include:

- **Android settings.** Control access to an array of device settings.
- **Animation.** Set boot or shutdown animations.
- **Auto-answer incoming calls.** Configure and manage auto-answer incoming call numbers.
- **Auto-boot on power.** Automatically boot the device when power is applied.
- **Bluetooth®.** Toggle the Bluetooth state.
- **Hard-key functions.** Re-map hard keys for different functions.
- **Home-button function.** Set the activity to launch when the home button is pressed.
- **Home screen.** Add or remove shortcuts and widgets from the home screen.
- **Locale.** Set the system locale.
- **Lock screen.** Customize the lock-screen shortcuts.
- **Notifications.** Suppress system-wide notifications to deliver a clean user experience to end users.
- **Kiosk mode.** Enable or disable kiosk mode, which restricts the device to a single app and limits functionality.
- **Quick panel.** Add or remove items from the status bar's quick panel.
- **Ringtone.** Customize the ringtone or notification sound.
- **Status bar.** Show or hide individual elements of the status bar, including notifications.



Configuration testing and validation

Once your custom configuration is complete, a Samsung expert will deploy it to one of your devices to ensure the configuration meets your specific needs.



Initial device registration

Finally, the Samsung experts will help you upload your approved trial device into the Knox Configure environment and support the developed configuration for the next 30 days, to help ensure a smooth and successful deployment to your remaining devices.

Simplify your ordering and billing.

You can get Knox Customization Setup Service through Verizon Wireless, so there are no new contacts to deal with and all your ordering and billing is handled by the Verizon systems you already know.

Why Verizon

According to a Gartner report on mobile device security, Samsung Knox is the only platform with “strong” ratings for every security control listed in the Corporate Managed Security category.¹ Combine that security with America’s largest, most reliable 4G LTE network and you’ll give your business an edge.

Our network was rated number one in overall network performance for the seventh consecutive testing period among the four national wireless companies in the United States by RootMetrics in its National RootScore® Report.² In fact, more businesses choose Verizon than any other wireless carrier.³

Learn more.

For more info about Knox Customization Setup Service, please contact your Verizon Wireless business specialist or visit verizonwireless.com

¹Hevesi, P., “Mobile Device Security: A Comparison of Platforms,” Gartner, Inc., April 6, 2016. <https://www.gartner.com/doc/3276422/mobile-device-security-comparison-platforms>

²Based on the RootMetrics® U.S. National RootScore Report: 1H 2017 Tested with best commercially available smartphones on four national mobile networks across all available network types. Your experiences may vary. The RootMetrics award is not an endorsement of Verizon. See www.rootmetrics.com for more details.



³Results based on an independent research study of 6,433 business locations using corporate-liable wireless service. Telephone interviews were conducted between 3Q2016 and 2Q2017 with the employee most knowledgeable of telecommunications service.